

Withdrawal Policy

The following withdrawal policy applies to users who are consumers and have purchased a paid membership.

Section 1 - Right of Withdrawal

You can withdraw from your contractual declaration within 14 days without giving reasons by means of a clear declaration. The period begins after conclusion of the contract and after you have received the contractual provisions including the General Terms and Conditions and all the information listed below in section 2 on a durable medium (e.g. letter, fax, e-mail). Timely dispatch of the withdrawal is sufficient to comply with the withdrawal period if the declaration is made on a durable medium. The withdrawal must be sent to:

Lockchain Invest GmbH
Bahnhofstraße 56
96257 Redwitz a. d. Rodach, Germany
info@lockchain-invest.com

Section 2 - Information required for the start of the withdrawal period

The information within the meaning of section 1 sentence 2 includes the following details:

1. the identity of the company; the public company register in which the legal entity is registered and the corresponding register number or equivalent identifier must also be stated;
2. the main business activity of the company and the supervisory authority responsible for its authorization;
3. the summonable address of the company and any other address that is relevant for the business relationship between the company and the consumer, in the case of legal persons, associations of persons or groups of persons also the name of the authorized representative;
4. the main features of the financial service and information on how the contract is concluded;
5. the total price of the financial service, including all related price components and all taxes paid via the company or, if no exact price can be given, its calculation basis, which enables the consumer to check the price;
6. the indication that the financial service relates to financial instruments which, due to their specific characteristics or the transactions to be carried out, are subject to special risks or whose price is subject to fluctuations on the financial market over which the company has no influence, and that past returns are not an indicator of future returns;
7. a time limit on the period of validity of the information provided, for example the period of validity of time-limited offers, in particular with regard to the price;

8. details regarding payment and fulfillment;

9. the existence or non-existence of a right of withdrawal as well as the conditions, details of the exercise, in particular the name and address of the person to whom the withdrawal is to be declared, and the legal consequences of the withdrawal, including information on the amount that the consumer must pay for the service provided in the event of withdrawal, insofar as he is obliged to pay compensation (underlying provision: Section 357a of the German Civil Code);

10. the minimum term of the contract, if this involves a permanent or regularly recurring service;

11. the contractual termination conditions including any contractual penalties;

12. the Member States of the European Union whose law the company uses as a basis for entering into relations with the consumer prior to the conclusion of the contract;

13. a contractual clause on the law applicable to the contract or on the responsible court;

14. the languages in which the contractual terms and conditions and the prior information referred to in this withdrawal policy are communicated, as well as the languages in which the company undertakes to communicate during the term of this contract with the consumer's consent;

15. whether the consumer can use an out-of-court complaint and appeal procedure to which the company is subject and, if so, the conditions for accessing it.

Section 3 - Consequences of withdrawal

In the event of an effective withdrawal, the services received by both parties must be returned. You are obliged to pay compensation for the value of the service provided up to the time of withdrawal if you were informed of this legal consequence before submitting your contractual declaration and have expressly agreed that the performance of the service in return can begin before the end of the withdrawal period. If there is an obligation to pay compensation, this may mean that you still have to fulfill the contractual payment obligations for the period up to the withdrawal. Your right of withdrawal expires prematurely if the contract has been completely fulfilled by both parties at your express request before you have exercised your right of withdrawal. Obligations to reimburse payments must be fulfilled within 30 days. This period begins for you when you send your declaration of withdrawal and for us when we receive it.

END OF THE WITHDRAWAL POLICY